

MISSION

Working together, protecting our resources, making a difference

VISION

The Public Works Department delivers services that make Shoreline a safe and vibrant community. We accomplish this through:

- Excellent customer service
- Fiscal responsibility
- Long-term protection of public assets
- Responsible environmental stewardship
- Efficient and safe work methods
- Progressive use and deployment of technology
- Continuous improvement and utilization of best practices
- Engaged and professional workforce
- Flexible and creative problem solving
- Strategic and long term planning
- Active citizen participation and public involvement

VALUES

Public Works Cultural Statement

We the employees of Public Works will deliver a sincere, responsive and predictable experience focusing on quality results and user-friendly service.

1. **We are a team of professionals.** We respect the unique professional responsibilities that each one of us has in order to create an effective team. This respect is built on a foundation of honesty, trust, integrity and loyalty.
2. **We get things done with a long-term vision in mind.** We are stewards of the City's resources. We take actions and make decisions today that will build a strong foundation for where we want to be in the future.
3. **We take responsibility.** Internal and external requests require us to take ownership, to be caring, responsive and accountable from the very beginning to the very end of an issue.
4. **We communicate effectively.** We are committed to involving and communicating with those affected in addressing a problem or opportunity in a courteous and timely manner.
5. **We create a work environment that is innovative, supportive and enjoyable.** We look for opportunities to create job satisfaction. We invest in the growth and development of our employees.

APPROVED BY: Debbie Tarry, City Manager
Next Review: April 2017

 Date: 6/17/14